

**Progress Energy Carolinas, Inc.**  
**Quarterly Report on South Carolina Involuntary Disconnects**  
**(Fourth Quarter 2012)**

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
October 2012	2348
November 2012	1876
December 2012	1408

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

October 2012			November 2012			December 2012		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	66		1	69	1	1		
2	104		2	55	3	2		
3	121	2	3			3	47	3
4	131		4			4	93	1
5	91	2	5	48		5	88	1
6			6	124		6	78	
7			7	179	3	7	42	
8	79	1	8	114	2	8		
9	122	1	9	3		9		
10	151		10			10	79	
11	96	4	11			11	56	
12	66		12	4		12	136	
13			13	176	1	13	77	2
14			14	164	1	14	96	2
15	95	1	15	155		15		
16	95	1	16	74	1	16		
17	129		17		2	17	49	
18	109	3	18			18	71	
19	62		19	99	1	19	60	
20			20	100	1	20	71	
21			21	2		21	10	
22	108		22			22		
23	128	1	23			23		
24	99		24			24		
25	148	1	25			25		
26	100		26	135	1	26	16	
27			27	114	3	27	209	3
28			28	123	1	28	113	1
29	38		29	74	1	29		
30	67		30	41		30		1
31	124	2	31			31	2	1

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	October	November	December
Non payment	2329	1853	1393
Hazard	19	23	15

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."*